

Flow Descriptions

(1.1) A PSTN-to-Teams, Teams-to-PSTN, or Teams-to-Teams call is placed
(1.2) Teams call is routed to receiver

(2.1) isianalytics makes API call to Customer's Graph API to obtain call analytics (Teams) and Directory (Entra ID) data
(2.2) Call analytics data sent to ISI

(3.1) isianalytics UI users login to Infortel portal.
(3.2) Login is via Microsoft Entra ID SSO/SAML 2.0



