

## **Announcement: End of Support for VPN Connectivity**

We are committed to continuously enhancing our services and the security of your data. As part of this commitment, we are transitioning away from VPN connections for Infortel Cloud and Infortel Select Cloud Pro services. We encourage our customers to use Cloud Connect, a more secure and efficient method for transferring data from your on-premise call server to our cloud.

### **Why the Transition?**

Cloud Connect offers enhanced security measures, reliable data transfer, and simplifies the connectivity process. It's designed to meet the evolving security standards and to provide you with a seamless, efficient service experience.

### **What You Need to Do**

1. Familiarize yourself with Cloud Connect by visiting our [help site](#). Detailed documentation and step-by-step guides are available to assist you in the transition.
2. Plan to switch to Cloud Connect before the discontinuation of VPN support. We recommend starting this process well in advance to ensure a smooth transition without impacting your business operations.

### **Timeline**

Please note that VPN connections will no longer be supported after **February 28th, 2025**. All customers should transition to Cloud Connect prior to this date.

### **Further Assistance**

For more information on Cloud Connect and how to get started, please visit our [help site](#). Our customer support team is also ready to assist you with any questions or help you may need during this transition.

We appreciate your cooperation and understanding as we make this important transition to better serve you. Our goal is always to provide you with the most secure and efficient services possible.

Thank you for being a valued customer and for your continued trust in ISI Analytics.