

Announcement: End of Support for Infortel Select On-Premise Subscription

We are announcing the end of sale and support for Infortel Select On-Premise Subscription ("OPS"). Effective **June 30, 2024** you will no longer be able to purchase new versions of Infortel OPS. Effective **June 30, 2025**, Infortel OPS will no longer receive support. This decision allows us to focus on providing more innovative, secure, and efficient cloud solutions that meet today's business demands.

What This Means for You

After June 30, 2025, we will no longer provide updates, support services, or security patches for Infortel Select OPS. To ensure your business operations remain unaffected and to maintain software security, we recommend migrating to our cloud solutions, either Infortel Select Cloud or Infortel Select Cloud Pro, at your earliest convenience. If you have purchased a subscription contract of Infortel OPS that extends beyond June 30, 2025, your service will remain uninterrupted.

How to Minimize Impact

1. Review the features and benefits of Infortel Select Cloud and Infortel Select Cloud Pro on our website.
2. Consider which cloud solution best fits your business needs.
3. Plan your migration strategy well in advance of the end of support date to ensure a smooth transition.

Further Assistance

For more detailed information on the migration process and to compare our cloud solutions, contact your account manager.

We understand that changes like these may be challenging, but our team is here to support you every step of the way. If you have any questions or need further assistance, please do not hesitate to contact us.

Thank you for your understanding and for being a valued part of the ISI Analytics family.

Sincerely,

Jason Forehand, CEO