

# February 2024 Infortel Cloud Release

February 7, 2024

## What's New

### Queue Analytics Beta

With this update, we are thrilled to announce the launch of the beta program for our latest feature – **Queue Analytics for Microsoft Teams Phone!** This exciting new addition is designed to revolutionize the way you manage and analyze calls within Microsoft Teams.

#### Key Highlights:

- **Real-Time Insights:** Get instant access to valuable data on call queues, helping you to make informed decisions on the fly.
- **Enhanced Call Management:** Streamline your call handling process with improved visibility and control.
- **User-Friendly Interface:** Experience a seamless integration with Microsoft Teams, ensuring a smooth and efficient workflow.

Learn more about [ISI Queue Analytics](#)