

October 2022 Infortel Cloud Release

October 26, 2022

New

Enhanced Azure AD Import

We have enhanced our Azure AD directory import. With this release, we will now offer the ability to use many more fields to import and filter your directory import. Key enhancements include the ability to:

1. Filter import based on Microsoft licenses. For example, you will be able to only import users who are licensed for Microsoft Teams voice.
2. Filter out external users
3. Filter based on group membership
4. Import multiple business telephone numbers
5. Import additional fields:
 - Company name
 - DisplayName
 - Employee ID
 - Employee org data
 - Employee type
 - Fax number
 - IM address
 - Mobile phone
 - Office location
 - On-premises user information
 - Title
 - User type

Auto-update for Remote Collection Software

We have released a new version of our Remote Collection software. With the new release, you will be able to automatically download and update the software without user interaction. This will allow us to introduce new capabilities at a faster pace. If you are interested in using this new version, please send an email to support-select@isi-info.com

Fixed

- Improvements in Microsoft Teams processing speeds to reduce latency between calls and reporting availability
- Improvements in Cisco Unified Communications Manager processing

Coming Soon

This fall ISI will be introducing an all-new dashboard experience for Infortel Select. Redesigned from the ground up, the dashboard will give you new capabilities to better analyze your calling data, produce graphs and charts in several new ways, and better organize your widgets. Keep an eye out for an invitation to join our preview so you can get an early look!